

IOS Acquisitions, LLC
Temporary Employee Handbook

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Preamble

Dear Employee,

Welcome to IOS Acquisitions, LLC (IOS Staffing Services). As a temporary employee of IOS Staffing Services you will find your daily responsibilities both rewarding and challenging. In order to fully immerse yourself in the culture of IOS Staffing Services, it is vital to understand the policies and procedures that govern this company. This handbook contains all of the benefits, policies, and procedures currently in effect for temporary employees at IOS Staffing Services.

Employment at Will:

Employment at IOS Acquisitions, LLC (IOS Staffing Services), is employment at-will.

Employment at-will may be terminated with or without cause and with or without notice at any time by management or IOS Staffing Services. Nothing in this manual or in any document or statement shall limit the right to terminate employment at-will. No manager, supervisor or employee of IOS Staffing Services has the authority to enter into any agreement for employment for any specific period of time or to make any agreement for employment other than at-will.

Only authorized persons of IOS Staffing Services has the authority to make such agreement and then only in writing signed by both the authorized person and the employee.

Diversity

Equal Employment Opportunity:

IOS Staffing Services provides equal employment opportunities to all employees regardless of race, gender, marital status, sexual orientation, color, national origin, or religious views. IOS Staffing Services fulfills all applicable federal, state, and local laws governing equal employment in each region IOS Staffing Services possesses facilities.

Anti-Discrimination and Harassment Policy:

IOS Staffing Services is dedicated to fostering a work environment where all individuals are treated with dignity and respect. The company forbids unlawful discrimination based on race, gender, marital status, sexual orientation, color, national origin, or religious views. IOS Staffing Services demands that all employees engage in professional relationships free from prejudice or bias.

Americans with Disabilities Act (ADA) & Amendments Act (ADAAA):

The Americans with Disabilities Act (ADA) and the American with Disabilities Amendment Act (ADAAA) restricts employers with 15 or more employees from discriminating against applicants or employees with disabilities. IOS Staffing Services will provide adequate accommodations to all applicants and employees who are qualified for the position so that they can perform the necessary functions associated with their job.

Employment

Personal Relationships in the Workplace:

The employment of relatives, married couples or persons involved in a romantic relationship may cause conflicts, raise issues of favoritism and damage employee morale.

A supervisor may not oversee a related employee. A supervisor who is related to another employee or applicant must immediately disclose the relationship to management. Furthermore, an employee in a romantic relationship may not be supervised by the romantic partner. A supervisor involved in a romantic relationship with another employee or applicant must immediately disclose the relationship to management.

A supervisor who fails to follow this policy of disclosure can be disciplined or terminated.

Employee Separation Procedures:

Note: See state specific folder

IOS Staffing Services requests that employees who choose to terminate their employment provide written notice to their supervisor, stating their last date of employment and the reason for leaving. The employee must return all company equipment and/or property before the last day of employment including keys, access cards, company phones, computers, etc. The employee faces a pay reduction in their final check if they do not comply with returning all company property. IOS Staffing Services complies with state mandates regarding employee resignation and employee termination.

Equipment Return Policy:

According to federal law, IOS Staffing Services does not retain the ability to withhold an employee's final check until all company property is returned. However, IOS Staffing Services will require each full-time employee to sign an agreement which requires the employee to return all company materials. The agreement will include:

- Information regarding the monetary value of each company item
- Employee acknowledgement of his or her commitment to repay the monetary value of company items
- The ability for the employer to deduct this value from the employee's final paycheck.

If the company elects to deduct this value from an employee's final paycheck, the company cannot reduce an employee's pay below minimum wage. The company retains the right to submit claims to a small claims court in order to recover the rest of the money owed by the employee.

Credit Check Policy:

Maintaining good credit and financial standing is important to many employers in evaluating individuals for employment. Many employers require a credit check as part of their screening of all employment applicants. Some employers who are clients of IOS Staffing Services require credit checks to be run and submitted to them on all temporary job assignment or direct-hire placement candidates. The following Policy is established by IOS Staffing Services in order to service those clients who require credit checks and to make those jobs available to the candidates of IOS Staffing Services.

Credit Check Requirements: IOS Staffing Services does not require credit checks to be run on its applicants and job candidates. However, IOS Staffing Services does have some clients that will not accept candidates to be referred or assigned to them without a credit check. No credit check will be conducted by IOS Staffing Services unless it is first disclosed to and authorized by the candidate. Such authorization is required only when the candidate is under consideration for a job with a client that requires a credit check. The actual running of a credit check will not occur unless the client has given a clear indication to IOS Staffing Services that the particular candidate would be acceptable for the job in question conditioned upon the credit check.

Applicant Refusal: Temporary job assignments and direct-hire positions with clients that require a credit check may be made available to qualified candidates of IOS Staffing Services. Candidates of IOS Staffing Services are free to accept or reject the job in question. If a candidate rejects a job by refusing to authorize a credit check, they will remain in good standing for other temporary job assignments and positions that do not require credit checks and for which the candidate is qualified.

Notification and Disclosure: In the event that a credit report is run with the authorization of the candidate and the client declines the candidate for a temporary assignment or direct-hire position based in whole or in part on information provided in the credit report, IOS Staffing Services, on behalf of the client, will administer the required notifications and disclosures to the candidate. Clients who run their own authorized credit checks without the involvement of IOS Staffing Services will provide the necessary notifications and disclosures.

Future Temporary Jobs: If a client declines the candidate for either a temporary assignment or a direct-hire position based in whole or in part on information in a credit report obtained either by the client or by IOS Staffing Services, or if IOS Staffing Services is reasonably and reliably informed that the candidate has been declined for any employment based in whole or in part on credit report information, and the candidate chooses to remain in consideration for future temporary job assignments, IOS Staffing Services reserves the right to obtain and review the credit report in deciding whether to continue to consider the candidate for temporary assignments. IOS Staffing Services may not review credit if a candidate chooses to be considered only for future direct-hire positions. If IOS Staffing Services Headquarters determines that the candidate is not suitable for temporary employment with IOS Staffing Services based in whole or in part on information in the credit report, the branch office of IOS Staffing Services will be

notified not to place the candidate on temporary job assignments. Notification of such determination will be provided to the candidate by the IOS Staffing Services Headquarters.

Right of Privacy: IOS Staffing Services respects the right of privacy of candidates with respect to their credit and financial affairs. When the candidate has authorized a credit check for the purposes of a temporary or direct-hire position, the credit check will be carried out by the Headquarters of IOS Staffing Services. The credit report will be forwarded by the Headquarters of IOS Staffing Services directly to the client's designated representatives for their review. No copies of the credit report will go to any office of IOS Staffing Services other than the Headquarters. No copy will be supplied to any other person or organization unless authorized by the candidate or compelled by proper legal process. No copy of the credit report will be retained in the personnel file of the candidate.

Workplace Safety

Workplace Bullying:

IOS Staffing Services is committed to providing a safe and harassment-free workplace for all employees. IOS Staffing Services will not tolerate any instance of bullying. This policy applies to all employees, including supervisors, managers and executives. Employees found in violation of this policy will be subject to discipline, up to and including termination.

An employee who feels like they are being bullied at work, or witnesses bullying at work, should report it to a supervisor.

Sexual Harassment:

IOS Staffing requires that all employment relationships shall be conducted in a professional, cordial and inoffensive environment. Sexual harassment will not be tolerated at IOS Staffing Services. Sexual harassment includes unwelcome sexual advances, requests for sexual favors, and all other offensive verbal or physical conduct of a sexual or gender-related nature where: Submission to such conduct is made, either explicitly or implicitly, a term or condition of employment; Submission to, or rejection of, such conduct by an individual is used as the basis for employment decisions affecting the individual; and Such conduct has the purpose or effect of unreasonably creating an intimidating, hostile, or offensive working environment. If any employee believes that he/she has been subjected to sexual harassment by a supervisor, management official, fellow employee, customer, client, vendor or any other person in connection with employment at IOS Staffing Services, or while on assignment for a client of IOS Staffing Services, the circumstances should be immediately brought to the attention of an IOS Staffing Services supervisor or manager. Upon notice from any source of a complaint or an incident of sexual harassment, the supervisor or manager is to report such complaint or information to the Chief Executive Officer or to corporate legal personnel. If the complaint involves the immediate supervisor or manager, or if the circumstances are uncomfortable to discuss with the supervisor or manager, the matter should be reported directly to the Chief Executive Officer or to corporate legal personnel. All complaints of sexual harassment will be investigated promptly under the direction of IOS Staffing Services Headquarters and, where necessary, corrective action will be taken. The investigation of such complaints will be treated as confidentially as possible. No employee will be punished or suffer any adverse employment action as a result of their good faith report of sexual harassment to IOS Staffing Services. Any supervisor, agent, or employee who is found to have engaged in sexual harassment or retaliation against an employee for exercising rights protected by this policy will be subject to appropriate discipline, up to and including discharge.

Drugs, Alcohol, and Drug Testing:

Substance abuse has an adverse impact on an employee's work, personal and family life, as well as on the ability of IOS Staffing Services to conduct business and provide quality services to its clients. Such abuse can cause poor performance, can decrease productivity and can create safety hazards in the workplace. The use, distribution, dispensation, sale, offering for sale, possession, purchase, manufacture, or trading of illegal drugs on the premises of IOS Staffing Services, on client premises, or in any other work-related environment by employees is strictly prohibited. The prohibition of illegal drug activity includes occasions when an employee is representing IOS Staffing Services or one of the clients of IOS Staffing Services at events and meetings beyond normal work hours. Furthermore, employees are not permitted to consume alcohol while on the premises of IOS Staffing Services, while on client premises, or while conducting IOS Staffing Services business. This does not include official day or evening functions at which alcohol may be served socially as long as such use does not prevent employees from performing their jobs satisfactorily and does not pose any threat to the safety or welfare of the employee or others.

The standards followed by IOS Staffing Services in the screening, hiring and employment of personnel are effective deterrents in preventing the problems associated with drug abuse in the workplace. IOS Staffing Services does not conduct drug testing of its staff members or its temporary personnel. Some IOS Staffing Services clients, however, require that temporary employees proposed for assignment first pass a pre-employment drug test before they are eligible for assignment, in which case it is the voluntary choice of each temporary employee whether to undergo such testing. Testing procedures comply with federal, state and local regulations. A sample obtained from a nonintrusive urinalysis is tested for amphetamine, methamphetamine, cocaine, codeine, and phencyclidine (PCP). Positive results are reanalyzed and confirmed using an independent testing technique. Temporary employees will have an opportunity to explain or contest positive test results with a medical review officer. Failure to pass a voluntary drug test will result in a temporary employee becoming ineligible for employment with IOS Staffing Services. A temporary employee may voluntarily undergo a second drug test in order to be restored to eligibility for job assignments. The temporary employee must wait at least two weeks after the initial positive drug test before being tested a second time, during which time the temporary employee will not be considered for any job assignments with IOS Staffing Services. The temporary employee will be responsible for paying the cost of the second voluntary drug test. Failure to pass a second drug test will result in a temporary employee becoming indefinitely ineligible to be considered for job assignments with IOS Staffing Services. Employees who fail the second drug test may only be considered for re-employment by IOS Staffing Services upon proof of continued participation in, or successful completion of, a supervised rehabilitation program, and upon further proof that they are not engaging in substance abuse. The results of drug tests will be kept confidential. Only medical personnel, and employees of IOS Staffing Services and its clients who need to know test results will be notified of the results. Those employees are prohibited from revealing the test results to any person who has no need to know the results.

Employees who violate this policy or assist other persons in violating it are subject to disciplinary action, up to and including termination. Nothing in this policy is intended to create an express or implied employment contract and no provision in it shall be construed as creating any contract or equitable rights whatsoever.

Weapons Policy:

IOS Staffing Services strictly prohibits the carrying of firearms of all kinds whether loaded or unloaded, concealed or unconcealed, functioning or out of working order, and regardless of the legal status of government permits, as well as the carrying of illegal knives, on all premises of IOS Staffing Services and at all off-premises business and social events participated in by IOS Staffing Services or its clients. With the exception of on-duty security guards and law enforcement officers, this prohibition applies to all persons, including, but not limited to, IOS Staffing Services officers, staff employees, temporary employees, agents for IOS Staffing Services, business invitees, licensees, and social visitors. This policy does not apply to the carrying of a weapon within a vehicle so long as it is not removed from the vehicle or displayed from the vehicle, and not intended for use in the conduct of business or social contacts involving IOS Staffing Services. IOS Staffing Services reserves the right to conduct searches of any applicable person, and of any personal effects, including, but not limited to, briefcases, purses, desks, and lunch bags, at any location where IOS Staffing Services business or employment is being conducted, and at any location of any business or social function participated in by IOS Staffing Services. To the extent a search of an applicable person is requested by IOS Staffing Services management and that person is present, the individual may refuse the search; provided however, that such refusal can result in ejection from the premises and termination of employment, if applicable, for refusal to cooperate. IOS Staffing Services reserves the right to conduct searches on its property without an employee being present. Persons found to be in violation of this policy are subject to immediate removal from premises and/or summary discharge from employment. Employees should immediately report to their supervisor or local branch representative incidents of violence or threats of violence. IOS Staffing Services will not retaliate against any employee for reporting such an incident, and will not knowingly permit any retaliation by management or non-management employees. Employees found to have knowledge of the violation of this policy by others without reporting it to IOS Staffing Services will be subject to employment discipline up to and including discharge. This policy shall not be construed to create any duty or obligation on the part of IOS Staffing Services or its clients to take any actions beyond those required of an employer by existing law, and does not in any way create or impose a duty upon IOS Staffing Services to conduct searches.

Workplace Expectations

Confidentiality and Trade Secrets Policy:

As a condition of initial and continued employment with IOS Staffing Services, all current and former employees are expected to conduct themselves in a manner which protects and preserves IOS Staffing Services' proprietary, confidential, and trade secret information. The following are examples of confidential and/or trade secret information that must be maintained as confidential by employees and former employees:

- Business matters relating to marketing, costs, profits, and pricing methods.
- The details or provisions of any private written or oral contract or understandings between IOS Staffing Services and a third party, client, or vendor.
- The details of any statistical data, training manual, financial statements, forms, techniques, methods, or procedures not generally known to competitors of IOS Staffing Services.
- Procedural, training, or instructional manuals which have been developed by IOS Staffing Services and which are not generally known to the public.
- Long-range plans, budgets, acquisition strategies, methods of operations, bid information, and financial performance belonging to IOS Staffing Services and not generally known to the public.
- Computer software and programs, proprietary information, and other data relating to aspects of IOS Staffing Services finances or unique operations which cannot be obtained from sources other than IOS Staffing Services.
- Other confidential information that provides IOS Staffing Services with a substantial competitive advantage in conducting its business that has not, by legitimate means, become generally known and in the public domain.
- Names and addresses and any related information pertaining to IOS Staffing Services' customers that is not generally known in the public domain.
- Confidential employee information (e.g. medical records) obtained within the course and scope of your employment duties.

Conflict of Interest Policy:

IOS Staffing Services employees are expected to devote their best efforts and attention to the performance of their jobs. Employees are expected to use good judgment, adhere to high ethical standards, and avoid situations that create an actual or potential conflict of interest. A conflict of interest exists when an employee's loyalties or actions are divided between the interests of IOS Staffing Services and those of another, such as a competitor, supplier, or customer. Both a conflict of interest and the appearance of a conflict of interest should be avoided. An employee who is unsure as to whether a certain transaction, activity, or relationship constitutes a conflict of interest or the appearance of a conflict of interest should discuss the situation with his or her immediate supervisor for clarification. If an employee or someone with whom the employee has a close personal relationship (a family member or companion) has a personal, financial, or

employment relationship with a competitor, supplier, or customer, the employee must disclose this fact in writing. If an actual conflict of interest is determined to exist, IOS Staffing Services may respond as it deems is appropriate, based upon the circumstances.

Outside Employment:

IOS Staffing Services Employees may pursue and participate in employment or other business activities outside of normal working hours, provided such arrangement neither creates a conflict of interest, nor detracts from performance while working for IOS Staffing Services, and provided the employee does not offer or provide such services to IOS Staffing Services. Any employee who has other employment must disclose such employment to his or her supervisor, so that an evaluation can be made as to whether a conflict of interest exists. The failure to adhere to this guideline, including the failure to disclose any potential conflicts, will result in disciplinary action up to and including termination.

Attendance and Punctuality Standards:

IOS Staffing Services Employees are expected to report to work as scheduled, on time and prepared to start work. Employees are expected to work on a regular and consistent basis. Employees are expected to remain at work for their entire work schedule, except for meal periods or when required to leave on company authorized business. Late arrival, early departure or other absences from scheduled hours are disruptive and must be avoided. Excessive unexcused absenteeism may result in disciplinary action, up to and including termination.

If you are unable to report to work you must inform IOS Staffing Services that you will not be able to report to work prior to the start of your shift. In all cases of absence or tardiness, employees must provide their supervisors with an honest reason or explanation. Failure to notify IOS Staffing Services prior to your scheduled start time will be considered a no-call, no-show by IOS Staffing Services. An employee who fails to notify IOS Staffing Services of an absence in accordance with this policy for three consecutive work days will be considered to have voluntarily resigned employment with IOS Staffing Services. Personal appointments should be scheduled during non-work hours unless approved in advance by your supervisor.

Professional Appearance Policy:

IOS Staffing Services strives to be known as an organization where employees enjoy their work environment while creating extraordinary results. Also, we would like our offices to be a place where open communication occurs comfortably across all levels. To help meet these goals, we have adopted a Business Casual Dress Policy as our dress standard Monday through Thursday for primarily office employees.

There may be times when more customary business attire would be appropriate, for example, when clients are here, when you meet with a customer, vendor or are representing IOS Staffing Services at an outside community function. Reasonable accommodation will be made for employees religious beliefs and disabilities whenever possible which is consistent with the business necessity to present a professional appearance to the public.

The following guidelines will help day-to-day define acceptable Business Casual attire.

GUIDELINES: (Monday through Thursday)

1. Choose business casual clothing that communicates professionalism.
2. Keep your workday schedule into account when you are dressing.
3. Casual business attire means clothing that allows employees to feel comfortable at work, yet appropriate for an office environment.
4. We ask that you **NOT WEAR** jeans, shorts, bib overalls, halter-tops, beachwear, workout attire, tank tops, t-shirts, spandex or other form-fitting pants, or distracting, offensive or revealing clothes. In addition, we ask that you not wear athletic shoes, flip-flops or slippers.
5. Business reasons might require employees to wear business attire on casual day.
6. Body piercing jewelry will only be worn on the ear. No other areas of the body should be visible with body piercing jewelry.
7. **Acceptable Friday dress code may include jeans and well-kept athletic shoes.**
8. His/her supervisor or manager will counsel any employee whose appearance does not meet these standards. If the appearance is unduly distracting or the clothing is unsafe, the employee may be sent home to correct the problem. Repeated disregard for this dress and grooming policy may result in disciplinary action up to and including termination of employment.

Electronic Communication and Internet Use:

While you are at work, IOS Staffing Services expects that you will be focused on your job duties. Using personal cell-phones during work-time can create a distraction. IOS Staffing Services therefore does not permit the use of cell phones or other mobile devices during your scheduled working hours, unless you receive permission in advance. If you receive permission to use your cell phone at work, IOS Staffing Services expects that all calls will be kept to an absolute minimum and reserved for emergencies and unusual circumstances. Please inform your friends and families of this policy. Sending or receiving of text messages is not permitted at any time other than during your meal or break periods. If IOS Staffing Services finds that excessive personal calls are interfering with work, you will no longer have permission to use your phone or keep it on your person while working.

Employees are prohibited from talking, composing text messages and reading text messages on cell-phones or any other mobile device (even with a hands-free device) while operating a IOS Staffing Services vehicle (regardless of whether the employee is on company time or personal time) or while operating a personal or rented vehicle for company business.

IOS Staffing Services' computer network, email, instant messaging, text messaging, internet messaging, and electronic bulletin board systems are to be used for business-related purposes and only to transmit and receive business information. IOS Staffing Services treats all messages sent, received, or stored in its email, instant messaging, text messaging, internet messaging, and electronic bulletin board systems (collectively "Communications") as property of IOS Staffing Services. IOS Staffing Services has the capability to access, review, copy, and delete any Communications sent, received, or stored on IOS Staffing Services' computer network, email system, electronic and internet resources, and on the message recording and storage systems of Company-issued mobile phones. IOS Staffing Services reserves the right to access, review, copy, or delete all messages stored on any issued Company phone, or to search any company property for any purpose. IOS Staffing Services may disclose any information discovered to any party (inside or outside IOS Staffing Services) that it deems appropriate. By using IOS Staffing Services Communications systems, you agree that you have no reasonable expectation of privacy in relation to such usage or any items or information stored in IOS Staffing Services Communications or in the IOS Staffing Services Communications network.

Social Media Acceptable Use:

Note: See state specific folder.

The following principles apply to professional use of social media on behalf of IOS Staffing Services as well as personal use of social media when referencing IOS Staffing Services.

- Employees should be aware of the effect their actions may have on their images, as well as IOS Staffing Services' image. The information that employees post or publish may be public information for a long time.
- Employees should be aware that IOS Staffing Services may observe content and information made available by employees through social media. Employees should use their best judgment in posting material that is neither inappropriate nor harmful to IOS Staffing Services, its employees, or customers.
- Although not an exclusive list, some specific examples of prohibited social media conduct include posting commentary, content, or images that are defamatory, pornographic, proprietary, harassing, libelous, or that can create a hostile work environment.
- Employees are not to publish, post or release any information that is considered confidential or not public. If there are questions about what is considered confidential, employees should check with a supervisor.
- If employees encounter a situation while using social media that threatens to become antagonistic, employees should disengage from the dialogue in a polite manner and seek the advice of a supervisor.

- Employees should get appropriate permission before you refer to or post images of current or former employees, members, vendors or suppliers. Additionally, employees should get appropriate permission to use a third party's copyrights, copyrighted material, trademarks, service marks or other intellectual property.
- Social media use shouldn't interfere with employee's responsibilities at IOS Staffing Services. IOS Staffing Services computer systems are to be used for business purposes only. When using IOS Staffing Services' computer systems, use of social media for business purposes is allowed (ex: Facebook, Twitter, IOS Staffing Services blogs and LinkedIn), but personal use of social media networks or personal blogging of online content is discouraged and could result in disciplinary action.
- Subject to applicable law, after-hours online activity that violates [IOS Staffing Services' Code of Conduct] or any other company policy may subject an employee to disciplinary action or termination.
- If employees publish content after-hours that involves work or subjects associated with IOS Staffing Services, a disclaimer should be used, such as this: "The postings on this site are my own and may not represent IOS Staffing Services positions, strategies or opinions."
- It is highly recommended that employees keep IOS Staffing Services related social media accounts separate from personal accounts, if practical.

Compensation

Paydays and Time Records:

IOS Staffing Services will pay their employees weekly. The employee will receive a statement of earnings and withholdings in compliance with state law. Each employee must validate all details pertaining to their paycheck and address IOS Staffing Services if there are any problems regarding their wages. IOS Staffing Services employees required to submit time records must do so by the date set by IOS Staffing Services. The time record should accurately and truthfully reflect all hours worked, including vacation or leave hours. Direct deposit is available, given written authorization from the employee.

Overtime:

Note: See state specific folder.

Federal overtime laws state that any employee who works more than 40 hours in any workweek must receive one and one-half (1&1/2) times such employee's regular rate of pay for all hours worked over 40 hours in the workweek.

Meal and Rest Periods:

Note: See state specific folder.

The scheduling of meals and rest periods at IOS Staffing Services is set by the employee's immediate manager with the goal of providing the least possible disruption to company operations.

Leaves of Absence

Downtime Pay:

IOS acknowledges that from time to time employees, while on assignment, may need time off for personal time, sick time (if State or municipal mandates) or if the client is closed for the day. Downtime days are provided for that purpose.

To be eligible for downtime pay, temporary employees must accrue one thousand and forty (1040) regular hours of temporary work. Overtime hours do not accrue Downtime Pay. After meeting the eligibility period five days of downtime pay are available for the employee to take in whole day increments. These days can be used for sick, vacation, holiday pay, personal time during assignments and for pay between assignments. Employees will also begin accruing up to 5 additional downtime days once eligibility has been met. These days will be prorated from your eligibility date to the end of the calendar year. All downtime will reset as of January first of each year and you will begin accruing 10 days of downtime as long as you have not had a lapse in employment for greater than one year. If you have do have a lapse of 1 year or more you will have to complete the eligibility period over again to begin accruing downtime days.

Downtime pay is payable at eight (8) hours at the rate of pay in effect at the time it is requested. The benefit cannot be applied to any day during which regular pay was earned, including part-time pay. Downtime pay is to be taken to complete a five (5) day work week; the employee cannot use Downtime if they worked more than four (4) days in the week it is requested. If the employee's normal work schedule is four (4) days (i.e., four 10 hour days a week) they cannot work more than three (3) days in the week the Downtime pay is requested. If the employee normally works six (6) days a week, they cannot use Downtime pay to replace the sixth (6th) day. No advances of Downtime Pay are given. Temporary employees are eligible to use earned Downtime Pay in between assignments.

Payment is made on the next normal payday following the week in which the Downtime Day was requested. Downtime will not be paid out in full at one time.

Pregnancy Discrimination Act (PDA):

IOS Staffing Services abides by the Pregnancy Discrimination Act. According to the Pregnancy Discrimination Act (PDA):

- An employer cannot refuse to hire a pregnant woman because of her pregnancy, because of a pregnancy-related condition, or because of the prejudices of co-workers, clients, or customers.
- An employer may not single out pregnancy-related conditions for special procedures to determine an employee's ability to work. However, if an employer requires its employees to submit a doctor's statement concerning their inability to work before granting leave or paying sick benefits, the employer may require employees affected by pregnancy-related conditions to submit such statements.
- If an employee is temporarily unable to perform her job because of her pregnancy, the employer must treat her the same as any other temporarily disabled employee.
- Pregnant employees must be permitted to work as long as they are able to perform their jobs. If an employee has been absent from work as a result of a pregnancy-related condition and recovers, her employer may not require her to remain on leave until the baby's birth. An employer also may not have a rule that prohibits an employee from returning to work for a predetermined length of time after childbirth.
- Employers must hold open a job for a pregnancy-related absence the same length of time jobs are held open for employees on sick or disability leave.
- Any health insurance provided by an employer must cover expenses for pregnancy-related conditions on the same basis as costs for other medical conditions. An employer need not provide health insurance for expenses arising from abortion, except where the life of the mother is endangered.
- Pregnancy-related expenses should be reimbursed exactly as those incurred for other medical conditions, whether payment is on a fixed basis or a percentage of reasonable-and-customary-charge basis.
- The amounts payable by the insurance provider can be limited only to the same extent as amounts payable for other conditions. No additional, increased, or larger deductible can be imposed.
- Employers must provide the same level of health benefits for spouses of male employees as they do for spouses of female employees.
- Pregnancy-related benefits cannot be limited to married employees. In an all-female workforce or job classification, benefits must be provided for pregnancy-related conditions if benefits are provided for other medical conditions.
- If an employer provides any benefits to workers on leave, the employer must provide the same benefits for those on leave for pregnancy-related conditions.
- Employees on leave because of pregnancy-related conditions must be treated the same as other temporarily disabled employees for accrual and crediting of seniority, vacation calculation, pay increases, and temporary disability benefits.

Family and Medical Leave:

The Family Medical and Leave Act allows eligible employees to unpaid, job-securitized leave for certain medical and family issues. There are specific requirements in order for the FMLA to apply to certain employers.

In order for an **employee** to be eligible, they must:

- Work for a covered employer.
- Have worked for the employer for at least 12 months(Do not have to be consecutive months).
- Have at least 1,250 hours of service for the employer during the 12 month period immediately preceding the leave
- Have worked at a location where the employer has at least 50 employees within 75 miles.

The FMLA allows eligible employees up to 12 workweeks off in a 12 month period for one or more of these reasons:

- The birth of a son or daughter or placement of a son or daughter with the employee for adoption or foster care;
- To care for a spouse, son, daughter, or parent who has a serious health condition;
- For a serious health condition that makes the employee unable to perform the essential functions of his or her job; or
- For any qualifying exigency arising out of the fact that a spouse, son, daughter, or parent is a military member on covered active duty or call to covered active duty status.

The employee must give IOS Staffing Services ample notice if they foresee family or medical leave in the near future. A typical benchmark for most employers is 30 days. If the need for leave is unforeseeable, the employee must notify IOS Staffing Services as soon as possible. The employee must also provide IOS Staffing Services with sufficient evidence to determine whether the employee meets the conditions under the FMLA.

Upon returning from leave, the employee is entitled to their original job or an equivalent job with similar pay.

Jury Duty:

Note: See state specific folder.

Upon notification from the state or federal courts of an obligation to serve on a jury, employees must notify their supervisor and provide a copy of the summons. Employees may be granted paid leave based on state mandates.

Voting Leave:

Note: See state specific folder.

IOS Staffing Services allows their employees to vote. The company will provide a reasonable amount of time to vote if a rational time period does not exist before or after work. The employee will be paid during this time based on specific state provisions. The company must receive notice of the employee's intentions to vote prior to Election Day.

Military Leave:

IOS Staffing Services, in accordance with federal and state law, promises not to discriminate against those required to perform services for the United States Armed Services. To clarify, no employee will be denied reemployment or promotion based on serving the United States.

Bereavement Leave:

Note: Oregon is the only state with bereavement leave laws.

IOS Staffing Services will give ample time to employees following the death of a family member or other person in the employee's household. Please make sure to notify a supervisor as soon as possible when this occurs.

Benefits

Group Medical, Dental, Vision Insurance:

IOS Staffing Services provides the benefits through the PEO. A separate benefits sheet will be provided to the temporary employee upon placement.

COBRA:

Within 90 days of a new employee becoming subject to group-health plan coverage, plan administrators must notify, in writing, each covered employee and spouse of the right to future continuation of coverage. For further information on COBRA coverage, please visit <http://www.dol.gov/ebsa/faqs/faq-consumer-cobra.html>.

Worker's Comp:

All IOS Staffing Services employees are covered by workers' compensation insurance, which compensates an employee for lost time, medical expenses and loss of life or dismemberment from an injury arising out of or in the course of work. Employees must immediately report any accident or injury to their supervisor and the human resources department so that the necessary paperwork may be completed. Workers' compensation is governed by state law, and each state's system differs. To find out the details of your state's law, contact your state department of industrial relations or workers' compensation.

Employee Acknowledgment

I hereby acknowledge receipt of the IOS Staffing Services Policy Handbook. I have read, understand, and agree to follow the policies and procedures contained therein. I understand that, except for the employment at-will policy, IOS Staffing Services can change any and all policies or practices at any time.

In consideration of my employment, I agree to abide by the policies and procedures of IOS Staffing Services and agree that, unless subject to a properly executed written agreement to the contrary, my employment and compensation can be terminated, with or without cause, and with or without notice, at any time, at the option of either the IOS Staffing Services or me. My signature below certifies that I understand that no manager or representative of IOS Staffing Services other than the CEO or president has any authority to enter into any agreement for employment with me for any specified period of time, or to make any agreement contrary to the foregoing, and that such changes must be in writing, unless IOS Staffing Services has entered into a properly executed written agreement to the contrary.

DATED: _____

Employee Signature

Print Name